

VASHON ISLAND SD
STUDENT COMMUTER
HANDBOOK



2021



WSF Customer Service

206-464-6400

888-808-7977

or dial 511 from within the state of WA

WSF Lost and Found

206-515-3439

WSF Online

Website: www.wsdot.wa.gov/ferries

Mobile app: <https://www.wsdot.wa.gov/Inform/mobile.htm>

Customer Feedback:

<https://wsdot.wa.gov/ferries/infodesk/customerfeedback>

ORCA Card

888-988-6722

orcacard.com

Student Ferry Commuter

»» Information for Families

Washington State Ferries (WSF) is pleased to welcome you to Vashon Island for the 2021-2022 school year. As we continue to navigate this unique time during the COVID-19 pandemic, we want to make sure all families with students who commute by ferry are well-prepared to help ensure everyone's health and safety. While WSF is a division of the Washington State Department of Transportation and is not a contracted transportation provider for the Vashon Island School District (VISD), we work closely with VISD.

What follows are some important instructions for commuting families and some guidelines for safe passage on the waters. Please read this information carefully and discuss it with your student. Thank you for helping to make this upcoming school year a safe and sound one.

Student Drop-Off at the Fautleroy Ferry Terminal

- Parents must drop off their children at the triangular park-and-ride parking lot at the top (SE side) of the Fautleroy terminal, or across the street at the top of the stairway located at the corner of Fautleroy Way SW and SW Director Street. **Please note that because of safety concerns, parents cannot drive against traffic down the exit lanes to drop off their children next to the Fautleroy terminal building.**
- Please plan to arrive at the terminal 10-15 minutes prior to your student's sailing. This will give them sufficient time to walk to the terminal, purchase tickets, and board the ferry.



- To allow for increased physical distancing, students will not be able to congregate in the terminal building. However, they will still have access to the restrooms and vending machines inside.

- Be aware that this is peak commuting time on one of WSF's busiest routes, and WSF cannot "hold the ferry" for students who do not arrive at the terminal on time.

Student Drop-Off at the Southworth Ferry Terminal

- At the Southworth terminal, parents should drop off their students in the pay parking lot next to the ferry holding lanes, near the bus stop in the lower parking lot area.
- If a student needs to purchase a ticket, they can be dropped off next to the #1 tollbooth (near the entrance to the terminal and in the upper area of this same lot). **Please note that because of safety concerns, parents will no longer be able to drop off their children at the Southworth terminal building.**
- **Parents should drop students off at least 10-15 minutes prior to sailing time** to ensure that their children have adequate time to walk from the tollbooth or parking area and down to the terminal.
- Be aware that this is peak commuting time on one of WSF's busiest routes, and WSF cannot "hold the ferry" for students who do not arrive at the terminal on time.

Student Pick-Up at Fauntleroy & Southworth Terminals

- Parents cannot pick-up students on the dock and must meet their students outside the tollbooths.
- Please also be mindful when arriving or waiting to pick up your student. Avoid blocking neighborhood access and also be sure to follow all traffic laws.

Waiting at the Terminal

- Students waiting for a ferry at the terminal must remain in designated safety areas and follow any safety instructions given to them by WSF employees.
- Students should be aware of their surroundings and avoid standing near moving traffic or the bow (front) of the vessel during landing.

- Students must not climb on or over terminal barriers or sit on railings near the terminal buildings.

Payment of Fare

- A Youth Fare ticket currently costs \$2.95. Students may pay this fare by using an ORCA Card, a Wave2Go multi-ride pass, or a WSF re-value card.
- Fauntleroy parents must ensure that students have sufficient cash on hand to pay their fare in the event that there is a problem with their usual method of payment—for example, their card is lost, there are insufficient funds on the card, etc.
- Southworth students must ensure they have the appropriate pre-paid ticket prior to getting onboard the ferry; Southworth students will pay their fare when disembarking at Vashon Island. Cash is not accepted.
- WSF is not responsible for students who do not have sufficient fare and cannot allow students to travel on the ferries for free.

Riding the Ferry

- WSF asks that all VISD students remain seated together on the bow (front end) of the vessel in the direction that the boat is headed. This means that in the mornings, students should sit on the end of the boat heading toward Vashon Island, and on the side of the boat heading to Fauntleroy in the afternoons.
- Students should maintain safe physical distancing when seated on the boat. **All students must properly wear a mask** while indoors at the terminal or on a boat regardless of vaccination status as well as outdoors when in larger groups and are not able to physically distance. Masks will be provided should your student not have one.

WSF Customer Service

- For questions about ferry schedules, Wave2Go or WSF revalue cards, parents can call WSF Customer Service at 206-464-6400 or write us at <https://wsdot.wa.gov/ferries/infodesk/customerfeedback>

- For questions about ORCA cards, parents should call ORCA directly at 888-988-6722 to get the most accurate information.
- Items that are left unattended will be turned in to WSF Lost and Found, which can be reached by calling 206-515-3439.

» Guidelines for a Safe Commute

WSF Commits To:

- Helping students safely board and disembark WSF vessels;
- Providing safe travel for students while onboard WSF vessels;
- Providing students with a clean environment;
- Treating its passengers with courtesy and respect.

Student Ferry Commuters Commit To:

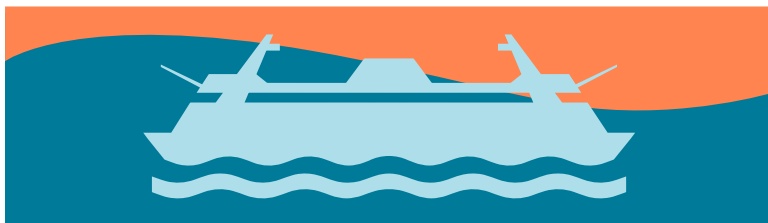
- Using common courtesy and acting respectfully toward all WSF employees, fellow passengers, and chaperones **at all times** while in terminals or on vessels;
- Following all instructions given to them by WSF employees, whether in person or through terminal and/or vessel public address systems;
- Obeying all signage and traffic directions, including remaining in designated safety areas while waiting to board ferries;
- Following all physical distancing and mask requirements;
- Remaining seated together in the designated area in the bow of the vessel while the vessel is en route to its destination;
- Using restroom and galley facilities appropriately to maintain privilege of use;
- Attending to their personal belongings and not leaving bags unattended;
- Cleaning up after themselves by using the appropriate trash and recycling receptacles;

- Refraining from using skates, a skateboard, in-line skates, or similar devices while at WSF terminals or on WSF vessels;
- Refraining from engaging in any conduct that would be considered unlawful—for example, underage drinking; gambling; stealing; or destroying, defacing, or otherwise damaging WSF property;
- Refraining from pushing, shoving, horseplay, or disturbing other passengers by engaging in loud, raucous, unruly, harmful, or harassing behavior;
- Exiting the vessel together in an orderly, calm fashion when instructed to do so by a chaperone or by a WSF employee—no pushing or running.

Safety Is Our Priority:

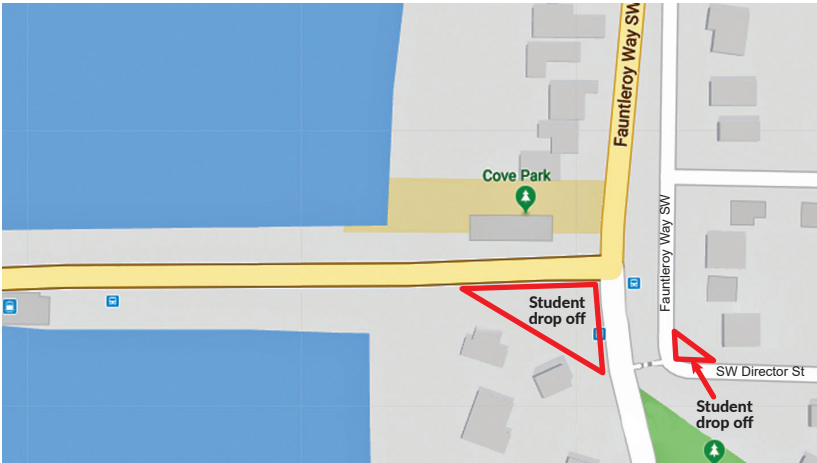
Our passengers' safety is WSF's number one priority, and this responsibility is even more paramount during the ongoing pandemic. If your student exhibits behaviors that may compromise passenger safety, WSF will make every effort to work with you, your student, and the Vashon Island School District to remedy the situation with minimal disruption. We understand that kids sometimes need extra reminders about their behavior and what is expected of them, and we want the ferry commute to be a positive experience. WSF reserves the right to refuse passage to any customer who poses a threat to security or the safety of our passengers or to themselves, including minors.

Please make a similar commitment to safe sailing this school year by reviewing and discussing this document with your commut-ing student before in-person learning begins in April. Thank you for your time and cooperation, and we hope you have a successful and safe year!



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